

**Claims Administration**  
**OLD REPUBLIC INSURANCE COMPANY OF CANADA**

Box 557, 100 King Street West  
 Hamilton, Ontario L8N 3K9  
 Toll Free: 888.831.2222  
 Fax: 866.551.1704

**VISITORS TO CANADA  
 Insurance Claim Form**

**PROOF OF CLAIM MUST BE SUBMITTED WITHIN 90 DAYS OF THE OCCURRENCE**

Part I INSURED'S INFORMATION		
Name of Primary Insured <i>(Last, First)</i>	Policy No.	Date of Birth
Full Address		

Part II PATIENT'S INFORMATION		
Patient's Name <i>(Last, First)</i>	Relationship to Insured	Date of Birth

Part III EXPLANATION OF LOSS			
Describe fully the circumstances of the sickness or injury			
Date of onset of sickness or injury <i>(MM / DD / YY)</i>	Date of first consultation <i>(MM / DD / YY)</i>	Name of Physician who treated you	
Full address of Physician	Were you hospitalized? <input type="checkbox"/> Yes <input type="checkbox"/> No	If yes, name of hospital	
Full address of Hospital	Admission date <i>(MM / DD / YY)</i>	Discharge date <i>(MM / DD / YY)</i>	
Do you have any chronic condition or infirmity? <input type="checkbox"/> Yes <input type="checkbox"/> No	If yes, Describe?	Have you ever had the same or similar condition? <input type="checkbox"/> Yes <input type="checkbox"/> No	If yes, Describe?

Part IV OTHER COVERAGE		
Do you have any other Health Insurance coverage/plans? <input type="checkbox"/> Yes <input type="checkbox"/> No		
<b>IF YES, PLEASE COMPLETE:</b>		
1) Name of Insurance Company	Policy No.	Telephone No.
Address of Insurance Company		
2) Name of Insurance Company	Policy No.	Telephone No.
Address of Insurance Company		

**I DECLARE THAT THE ABOVE INFORMATION IS TRUE, COMPLETE AND CORRECT.**

*I/We authorize any other insurance plan, under which I/We have coverage, to disclose information as may be necessary or to make payment in respect of my/our claim to Old Republic Insurance Company of Canada directly. I/We also authorize Old Republic Insurance Company of Canada to disclose to any other Plan, under which I/We have coverage, any and all information as may be necessary with respect to my/our claim.*

Signature of Insured/Claimant \_\_\_\_\_ Date *(MM / DD / YY)* \_\_\_\_\_

Signature of Insured/Claimant \_\_\_\_\_ Date *(MM / DD / YY)* \_\_\_\_\_

**IMPORTANT – CLAIM CANNOT BE PROCESSED IF ANY OF THIS FORM IS INCOMPLETE. PLEASE COMPLETE ALL APPLICABLE AREAS.**

<b>Part V</b>		<b>MEDICAL EXPENSES</b>				
Name of Medical Service Provider/Doctor	Date of Service (MM / DD / YY)	Amount on Invoice (IN CDN \$)	Did you pay this invoice?	Name of other Health Insurance Company/Plan Invoice submitted to	Amount paid by other Insurance Company/Plan	Amount claimed (IN CDN \$)
<b>Total Amount Claimed in CDN \$</b>						
<b>If you have more expenses, please provide a breakdown below using the above format.</b>						

**Part V****PATIENT CONSENT TO DISCLOSE HEALTH INFORMATION**

Patient's full name at time of treatment: \_\_\_\_\_

Date of birth: (MM/DD/YY) \_\_\_\_\_ | \_\_\_\_\_ | \_\_\_\_\_

Address: \_\_\_\_\_

Purpose of release: **ADJUDICATION OF TRAVEL INSURANCE CLAIM****Effective Date of Insurance Coverage:** (MM/DD/YY) \_\_\_\_\_ | \_\_\_\_\_ | \_\_\_\_\_

Medical Facilities: (List all doctors consulted for this condition and hospitals where confined)

<i>Name</i>	<i>Address</i>	<i>Telephone No.</i>	<i>Fax No.</i>	<i>Dates</i>
_____	_____	_____	_____	_____   _____   _____
_____	_____	_____	_____	_____   _____   _____
_____	_____	_____	_____	_____   _____   _____

You are authorized to give **Old Republic Insurance Company of Canada** and its affiliates, reinsurers, agents, consumer reporting agency, or independent claims administrator acting on behalf of Old Republic Insurance Company of Canada, any information concerning insurance coverage, medical care, advice, treatment or supplies, or any other information that may have bearing on the request for benefits submitted in conjunction with the travel insurance policy.

Information to be released:

**All medical records of the Patient for up to 180 days before the Effective Date of Insurance Coverage as shown above through the date of this consent as shown below as applicable based on the patients age as outlined the policy.** "Medical records" includes, without limitation, diagnosis list, medication list, physician dictation, office notes, physical therapy records, occupational therapy records, pathology reports, cytology reports and the results of all laboratory tests.

**Send to: Travel Claims Department  
P.O. Box 557, 100 King St. W.  
Hamilton, ON L8N 3K9  
Telephone: 1-888-831-2222 Fax: (905) 528-8338**

**By signing below, I understand that:**

1. The information in my health record may include information relating to a sexually transmitted disease, acquired immunodeficiency syndrome (AIDS), or human immunodeficiency virus (HIV). It may also include information about behavioral or mental health services, and treatment for alcohol and drug abuse.
2. I have the right to revoke this consent at any time by providing my written revocation to the facility where my records are kept.
3. A revocation will not apply to information that has already been released in response to this consent.
4. A revocation will not apply to my insurance company when the law provides my insurer with the right to contest a claim under my policy.
5. Unless otherwise revoked, this consent will expire in six months.
6. Consenting to the disclosure of this health information is voluntary. I can refuse to sign this consent.
7. Any disclosure of information carries with it the potential for any unauthorized re-disclosure and the information may not be protected by federal confidentiality rules.

I authorize Old Republic Insurance Company of Canada to disclose my health or claim information to any relevant source (e.g. airline, tour operator, travel suppliers, etc.) for the purpose of obtaining recoveries or any outstanding refunds after my insurance claim has been settled. I hereby assign to Old Republic Insurance Company of Canada any benefits or recoveries obtained from these sources for losses covered under this policy. I direct these sources to forward reimbursement to Old Republic Insurance Company of Canada with regard to these losses.

Signature of patient or authorized person: \_\_\_\_\_ Date: (MM/DD/YY) \_\_\_\_\_ | \_\_\_\_\_ | \_\_\_\_\_

Relationship/Reason patient is unable to sign: \_\_\_\_\_

**PLEASE SIGN THE ABOVE AUTHORIZATION AND HAVE YOUR DOCTOR COMPLETE THE ATTENDING PHYSICIANS STATEMENT.**

**Part VI****TO BE COMPLETED BY THE PHYSICIAN**

Patient's Name \_\_\_\_\_

Address \_\_\_\_\_

1. Diagnosis - Nature of Injury or Sickness causing Cancellation/Interruption (*Please Be Specific*)

a) Primary Diagnosis \_\_\_\_\_

b) Secondary Diagnosis \_\_\_\_\_

2. a) When did symptoms first appear or injury occur? (MM/DD/YY) \_\_\_\_ | \_\_\_\_ | \_\_\_\_

b) When did Patient first consult you? (MM/DD/YY) \_\_\_\_ | \_\_\_\_ | \_\_\_\_

c) If Patient was referred **from** another physician, name of other physician. Tel No. ( \_\_\_\_ ) \_\_\_\_\_d) If Patient was referred **to** another physician, name of other physician. \_\_\_\_\_ Tel No. ( \_\_\_\_ ) \_\_\_\_\_

## 3. Dates of all medical visits as it relates to the condition:

*Date of Consultation (MM/DD/YY)**Describe the Condition/Treatment**Medication Prescribed/Changed*

a) \_\_\_\_ | \_\_\_\_ | \_\_\_\_ \_\_\_\_\_

b) \_\_\_\_ | \_\_\_\_ | \_\_\_\_ \_\_\_\_\_

c) \_\_\_\_ | \_\_\_\_ | \_\_\_\_ \_\_\_\_\_

4. a) Has the Patient been hospitalized for this condition or related condition(s)?  Yes  No

b) If Yes, date of admittance: (MM/DD/YY) \_\_\_\_ | \_\_\_\_ | \_\_\_\_ Date of discharge: (MM/DD/YY) \_\_\_\_ | \_\_\_\_ | \_\_\_\_

c) If Yes, Describe: \_\_\_\_\_

5. If condition was related to pregnancy, when was the pregnancy first diagnosed? (MM/DD/YY) \_\_\_\_ | \_\_\_\_ | \_\_\_\_

Expected Delivery Date? (MM/DD/YY) \_\_\_\_ | \_\_\_\_ | \_\_\_\_

Physician's Remarks: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Signature of Physician \_\_\_\_\_ Date Completed: \_\_\_\_ | \_\_\_\_ | \_\_\_\_

Name of Physician: \_\_\_\_\_ Telephone No. ( \_\_\_\_ ) \_\_\_\_\_

Address of Physician: \_\_\_\_\_ Fax No. ( \_\_\_\_ ) \_\_\_\_\_

**IMPORTANT – CLAIM CANNOT BE PROCESSED IF THIS FORM IS INCOMPLETE. PLEASE COMPLETE ALL APPLICABLE AREAS.**

## Assignment of Benefits

If you would like any eligible payments to be issued to someone other than yourself, kindly complete the following:

I \_\_\_\_\_ hereby assign, transfer and request that payment for this claim be made directly to \_\_\_\_\_.

I acknowledge and accept that all claims, and rights to the travel insurance benefits which may become payable under the terms and conditions set forth and described in the Travel Insurance Policy as a result of this claim are payable as noted above.

Name of insured: \_\_\_\_\_

Signature of Insured: \_\_\_\_\_

Date: \_\_\_\_\_

Please indicate full address of where payment should be sent:

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